



5i Cloud

Acceptable Use Policy





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1 5i Cloud Acceptable Use Policy

The Cloud Acceptable Use Policy ("Policy") outlines acceptable use of the 5i Cloud services which interact with, or access, the internet (the "Services"). This Policy is in addition to any other terms and conditions under which 5i provides the Services to you.

5i may make reasonable modifications to this Policy from time to time by posting a new version of this document on the 5i website. Revisions are effective immediately upon posting. Accordingly, we recommend that you visit the 5i website regularly to ensure that your activities confirm to the most recent version.

Questions about this Policy are not exhaustive. Prohibited uses and activities include, without limitation, any use of the Services in a manner that, in 5i's reasonable judgment, involves facilities, or attempts any of the following:

- any illegal or fraudulent activity;
- to violate the rights of others;
- any content or activity that promotes pornography and or child sexual exploitation or abuse;
- Security Violations: Actions like distributing malware, conducting denial-of-service (DoS) attacks, or attempting unauthorised access to systems or accounts are strictly prohibited.
- Spam and Misrepresentation: Sending unsolicited messages (spam), impersonating others, or providing falsified information is forbidden.
- Content Restrictions: Publishing or distributing obscene, defamatory, or harmful content, including material harmful to minors, is prohibited.
- Disruption of Services: Users must not interfere with the operation of the platform, its infrastructure, or other users' access.

2 Investigation and Enforcement

We may investigate any suspected violation of this Policy, and remove or disable access to any content or resource that violates this Policy. You agree to cooperate with us to remedy any violation.

When determining whether there has been a violation of this Policy, we may consider your ability and willingness to comply with this Policy, including the policies and processes you have in place to prevent or identify and remove any prohibited content or activity.

3 Reporting of Violations

To report any violation of this Policy, please email support@5i.uk.com